

Agora Students (and Learning Coaches too!),

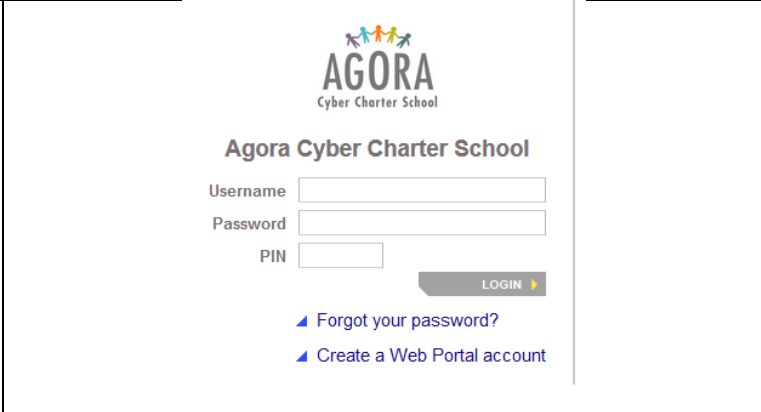
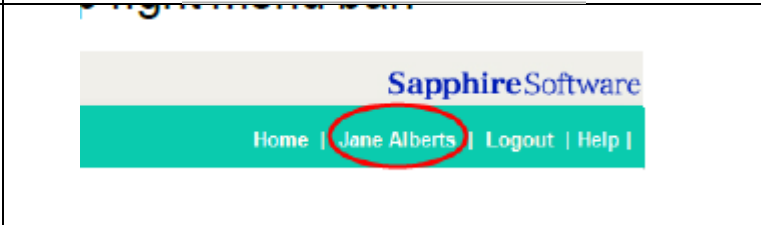
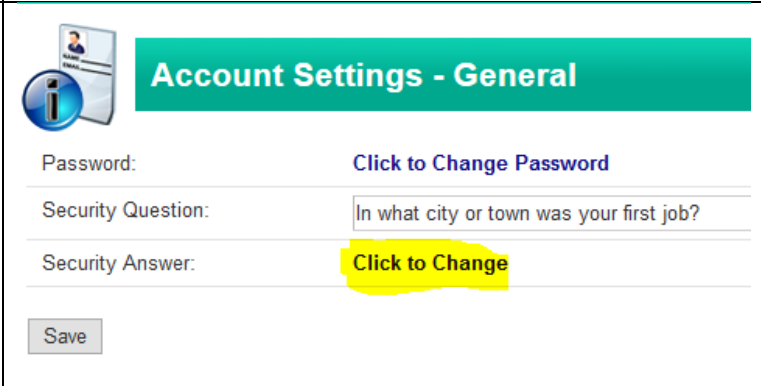
Great News! Now YOU can change your Sapphire Community Web Portal Password. No Tech Support Needed!

The Agora Technology Department has added a feature for you to be able to change your password and security question in Sapphire's Community Web Portal. Once you change your security question in Sapphire, you will no longer have to submit a ticket to Agora's Technical Support Desk to obtain your forgotten or missing password.

Take the time now to change your security question in Sapphire's Community Web Portal. By changing your security question, you will be able to use the 'Forgot your password?' button the next time you forget or misplace your password.

You *must* change your security question for this to take effect. Changing only your password here will not give you the ability to change your password in the future, should you forget it.

Here is how to change your security question:

<p>Login to the Community Web Portal. Sapphire URL Here</p>	
<p>Once logged in, click on your name in the upper right hand corner, next to the logout button.</p>	
<p>Using the Account Settings – General area, change your security question and your security answer to something that you will remember in the future.</p>	
<p>Some common security questions to consider using:</p>	<ul style="list-style-type: none">• What is your favorite book?

	<ul style="list-style-type: none">• What is the name of the road you grew up on?• What was the name of your first/current/favorite pet?• What is your favorite food?• What city were you born in?• Where is your favorite place to vacation?• Who is your favorite athlete?
Be sure to click Save button for your changes to take effect.	<p>Security Answer:</p> <hr/> <p>Save</p>